

## GENERAL INFORMATION

- Please indicate your transportation needs, even if you are unsure.
- Shopping dates are announced in the Prime Times section of the Community Recreation Guide.
- Pickup is available within Westerville City limits, only. Medical appointments must be within the Westerville School District.
- Transportation to the Center for overnight trips is not available.
- Pickup schedule available after 4:30 p.m. on the previous business day, if you haven't already been contacted.
- Transportation requests should be made well in advance (days, weeks, months) and no later than 1 p.m. the business day prior to pickup. **Schedules subject to change.**
- Please cancel transportation as soon as possible. Insufficient notification will result in a charge to your bus pass at the next use.
- Be ready 15-minutes before (i.e., coat, purse, keys etc.) you're estimated pickup time.
- Bus Passes: Every rider must purchase a bus pass. Bus passes may be purchased at the Senior Center by mail. Passes will be returned by mail or on your next trip. Checks are accepted on the bus, NO CASH PAYMENTS ON BUS. Passes available in increments of \$10 or \$25. A \$25 pass includes \$30 worth of rides.
- Pass holders are responsible for his/her own pass. Lost bus passes cannot be reissued. Balances on lost passes cannot be tracked. Treat your pass as you would a gift card or credit cards.
- Bus passes are transferable and may be used by other Senior Center members eligible for transportation.
- Transportation services must be notified for all special accommodations such as wheelchairs, scooters, walkers, oxygen, etc. The staff cannot disassemble mobility devices.
- Westerville Senior Center, in its effort to comply with ADA legislation, will provide transportation for those in wheelchairs and scooters in order to enjoy our programs. This service is available on a first-come first-served basis.

## The Senior Center is closed on the following holidays:

New Year's Day  
 Memorial Day  
 Independence Day  
 Labor Day  
 Thanksgiving & the day after  
 Christmas Day

## Weather Cancellations:

All daytime (before 5 p.m.) programs will be canceled when Westerville City Schools are closed due to inclement weather. The Parks and Recreation Department will issue cancellation announcements on all Social Media Channels, Channel 10 and Radio Stations 94.7 FM and 610 AM.

**Transportation to a doctor's appointment is a decision made by the Senior Center staff. If you have signed up for this service you will receive a phone call.**



WESTERVILLE PARKS AND RECREATION

# Senior Center

# TRANSPORTATION INFORMATION

Independence • Community Connection

## ROUNDRIP FEES ARE AS FOLLOWS:

Senior Center.....	\$2
Community Center .....	\$2
Medical Appointment .....	\$3
Grocery Store .....	\$3
Local Shopping .....	\$3
W.A.R.M. ....	\$3



The Westerville Senior Association, Inc. has established an "Assistance Program" providing financial assistance to eligible members in need. Contact the Senior Center (614) 901-6560 for information.

Westerville Senior Center  
 310 W Main St  
 Westerville, OH 43081

Office - (614) 901-6560  
 Transportation - (614) 901-6567

## TRANSPORTATION SPECIFICS

### To and From the Senior Center

Pickup: To the Senior Center  
Route begins ..... 8:30 a.m.

Take Home: From the Senior Center  
First route begins..... 1 p.m.  
Second route begins... 3 p.m.

### MEDICAL APPOINTMENTS

8:45 - 11:30 a.m. .... Mon-Fri  
1 - 2:30 p.m. .... Mon/Wed/Fri

Transportation for medical appointments is **NOT AVAILABLE** Tuesday or Thursday afternoons.

Transportation for medical appointments are limited to three morning (M-F) and three afternoon (M/W/F).

### To schedule transportation for medical appointments:

- Call as soon as possible with your appointment date and time. Reservations can be made up to three months in advance.
- When calling to schedule transportation for a medical appointment, have the following information available:
  - Your name and phone number
  - Date of your appointment
  - Time of your appointment
  - Doctor's name, address (including suite) and phone number
- Be ready for pick up 15-minutes before your estimated pick up time.
- Take the Senior Center phone number, (614) 901-6560 with you, and call when your appointment is over. Driver will be dispatched as soon as possible.
- If you make other arrangements for going home, notify the Senior Center as soon as possible.
- You will be notified the business day prior to your appointment with the estimated time of pickup. If you do not receive a call, contact the Senior Center after 8:30 a.m. the day of your appointment.

### SHOPPING

Trips include 1.5 hours of shopping. Time begins when you are dropped at location.

Kroger (Schrock Rd), Walmart, Marc's and Kohls  
1 p.m. Tue afternoon

Polaris Meijer, Kroger, Giant Eagle, Home Depot  
1 p.m. Thu afternoon

### COMMUNITY CENTER

To the Community Center  
Mon - Fri..... 9 a.m. and 1 p.m.

From the Community Center  
Mon - Fri..... 11 a.m. and 3 p.m.

### WESTERVILLE AREA RESOURCE MINISTRY (WARM)

Tue and Thu ..... 9 - 11 a.m.

### STANDARD SERVICE

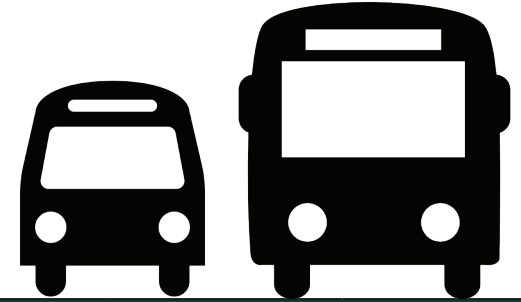
Curb-to-Curb pickup and delivery is considered standard service. Upon request, Door-to-Door service may be provided. Door-to-Door service includes:

- Pickup from a main entrance of a medical facility, shopping center, apartment or care facility.
- Driver **CANNOT** escort members inside a residence or facility.

### Reminder:

Transportation requests should be made well in advance (days, weeks, months) and no later than 1 p.m. the business day prior to pickup.

**Schedules subject to change.**



## TRANSPORTATION SERVICES

Transportation is available to members residing in the corporate city limits of Westerville for programs at the Senior Center, the Community Center (as available), medical appointments within the Westerville School District, trips to other destinations which are planned by the Senior Center Staff, and shopping trips to grocery stores. Please email gary.fennig@westerville.org with questions or call the Transportation line at (614) 901-6567. Requests must be made by 1 p.m. one business day prior to pickup.

SERVICES	DAYS OF WEEK	ROUTING TIME BEGINS	ESTIMATED SHOPPING TIME	ROUND-TIP RATE
To Senior Center	Monday - Friday	8:30 a.m.		\$2
From Senior Center	Monday - Friday	1 p.m. and 3 p.m.		
To Community Center	Mon/Wed/Fri	8:30 a.m. and 1 p.m.		\$2
	Tue/Thu	9 a.m.		\$2
From Community Center	Mon/Wed/Fri	11 a.m. and 3:15 p.m.		
	Tue/Thu	11 a.m.		
Kroger (Schrock Rd), Walmart, Marc's and Kohls	Tuesday	1 p.m.	1.5 hours	\$3
Polaris Meijer, Kroger, Giant Eagle, Home Depot	Thursday	1 p.m.	1.5 hours	\$3
WARM	Tue/Thu	9 - 11 a.m.		\$3
Medical Appointments During listed times only. Last take home is 3:30 p.m.	Mon/Wed/Fri	8:45 - 11:30 a.m. 1 - 2:30 p.m.	<i>Reminder: Be ready one half hour prior to appointment time</i>	\$3
	Tue/Thu	8:45 - 11:30 a.m.		

### Please Note

If the Westerville City Schools close due to inclement weather, then the Senior Center is also closed. Transportation to a doctor's appointment is a decision made by Senior Center staff. If you have signed up for this service, you will receive a phone call from us.